

NOTICE: Welcome Inn Reservation Center's services are to be discontinued.

We regret to inform you that, on and after December 1, 2011, reservation requests are no longer accepted via this website or at the booking counters in Tokyo and Kyoto.

All our services will be discontinued on and after April 1, 2012.

Any inconvenience this may cause is to be regretted.

We wish to express our sincere appreciation for your longstanding support.

1. Reservation requests

1-1. Until November 30, 2011

Reservation requests with checkout dates up to and including March 31, 2012 were accepted via this website and at all the booking counters. Reservation requests for April 1, 2012 or later were not accepted.

1-2. December 1, 2011 through March 30, 2012

Only the booking counters at Narita International Airport Terminals 1 and 2, and Kansai International Airport accept reservation requests with checkout dates up to and including March 31, 2012.

	This Website [www.itcj.jp]	Booking Counters [http://www.itcj.jp/eng/access.html]				
		Tokyo	Kyoto	Narita International Airport Terminal 1	Narita International Airport Terminal 2	Kansai International Airport
Reservation requests accepted until Nov. 30, 2011	YES	YES	YES	YES	YES	YES
Reservation requests accepted between Dec. 1, 2011 and Mar. 30, 2012	NO	NO	NO	YES	YES	YES

*Reservation requests with checkout dates up to and including March 31, 2012 are accepted.

2. Confirmation, change, or cancellation of reservations

2-1. Reservations up to and including March 31, 2012

The reservations are effective, and confirmation, change, or cancellation can be made via "My Reservation" at the top right this website.

2-2. Reservations for April 1, 2012 or later

The reservations are effective. WIRC has contacted customers who have reservations for April 1, 2012 or later, via their registered e-mail addresses.

3. Personal information

Personal information registered for WIRC membership will be erased appropriately according to our privacy policy.

Useful information for accommodations

- Japan National Tourism Organization(JNTO) : <http://www.jnto.go.jp/>
- Japanese Inn Group : <http://japaneseinngroup.com/>

For further inquiries, please contact WIRC (wirc@itcj.or.jp).

International Tourism Center of Japan (ITCJ)
Welcome Inn Reservation Center (WIRC)